



the
CURL
suite

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MID-MICHIGAN'S TRUSTED CURL SOURCE FOR EQUIPPING
AND EMPOWERING YOUR MOST CONFIDENT CURLS

MEET SARAH



I'm Sarah! It's so nice to meet you!

I'm a curly girl, a Saginaw native, and am proud to serve our Mid-Michigan community.

I am the best version of myself when I have a good cup of coffee, am walking my dog, or when I am enjoying time with family and friends!

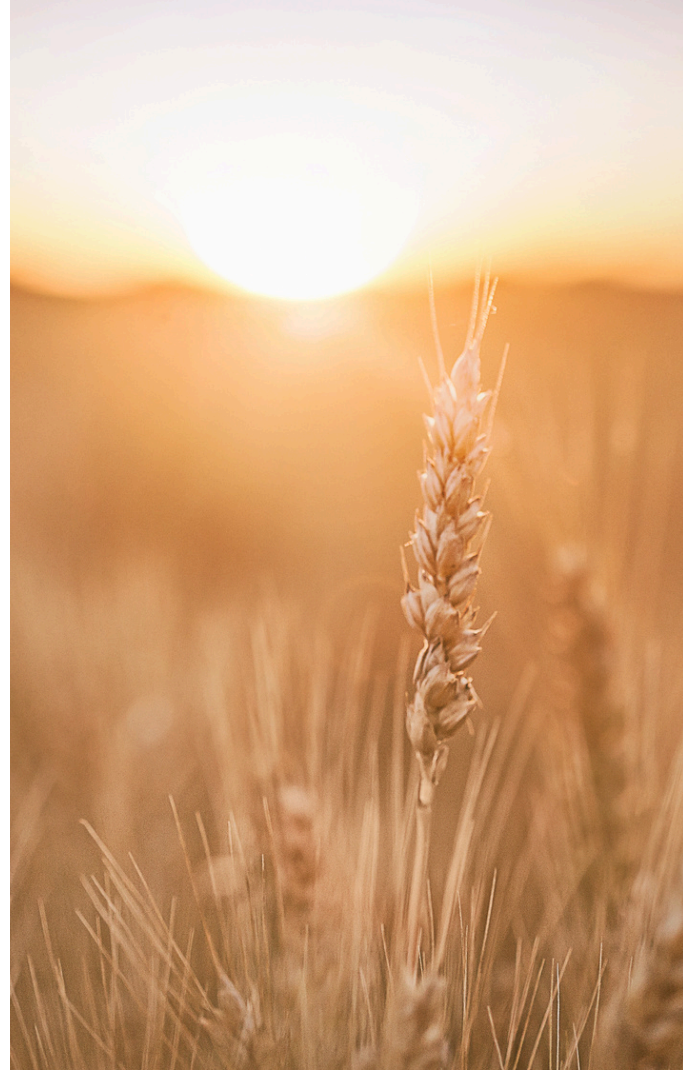
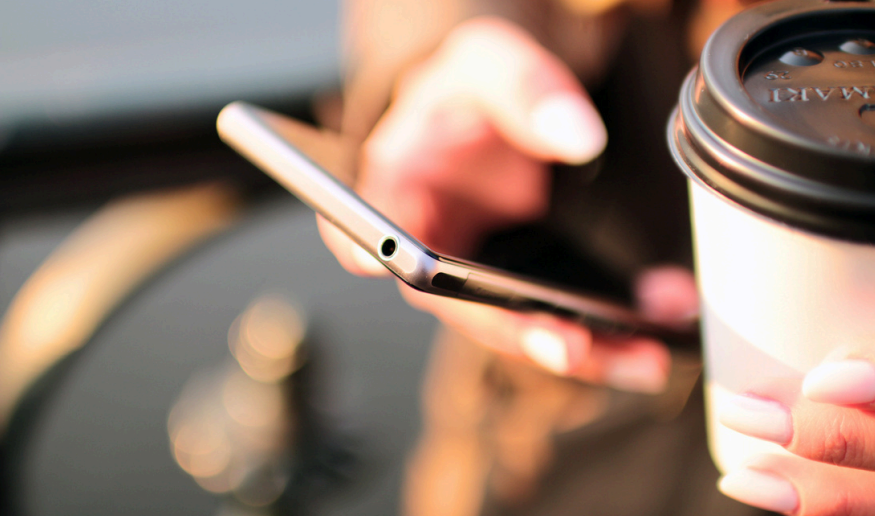
I understand first-hand just how challenging and scary it is trying to find a stylist who you can trust. I am honored that you have chosen to partner with me on your journey toward discovering your healthiest, happiest, most live-able curls.

You will find that a curl service with me isn't like any haircut appointment you have had in the past, and a seat in my curly classroom is unlike being in any other stylist's chair!

Together we will reveal the beauty of your curls with a Signature Curl Cut that honors and flatters your unique head of hair, equip you with the tools and techniques you need to recreate your best curls everyday with our Hands-On Styling Course, and empower you with the education you need to care for your curls with confidence.

My favorite weekend would include live music, a local restaurant, a Target or Home Goods run, or an adventure with my crew. All the busyness aside, I am a bit of a homebody, so no weekend would be complete for me without a chance to recharge with faith, family and cooking real food!

Enough about me, I am excited to meet and learn all about you! See you soon!



Pre-Visit

You'll receive a text requesting for you to confirm your appointment 72 hrs before your visit, and a reminder text 24 hrs before your visit.

Have a question? You can reach me anytime at sarah@thecurlysuite.com and I will respond within 24 hours.

Between Appointments

Stay connected and continue to grow on your curly journey between our visits. Guests of The Curl Suite gain access to the Loyal Guest Digital Lounge, and online space full of resources, access to online booking, and exclusive tutorials, all updated on the 1st of each month.

Be My Guest

Settle in and enjoy the elevated comfort and personal atmosphere of my private suite space.

I'm a wannabe barista and hospitality is my love language, so don't be surprised by the signature lattes, snacks and amenities that await you at your visit!

YOUR FIRST VISIT

1 Please plan to arrive a few minutes before your scheduled visit.

2 Upon entering Sudara Suites, you will climb a short flight of stairs. You will find The Curl Suite located within the B Suites building, upstairs on the left.

3 Feel free to take a seat and relax in our lounge while you wait for your appointment. I will greet you and show you to my private suite when I am ready for your service!

4 In order to ensure the most comfortable and educational experience possible, I ask that all adult guests come alone to their appointment. Children and teen guests are welcome to bring one adult classmate to learn with us!

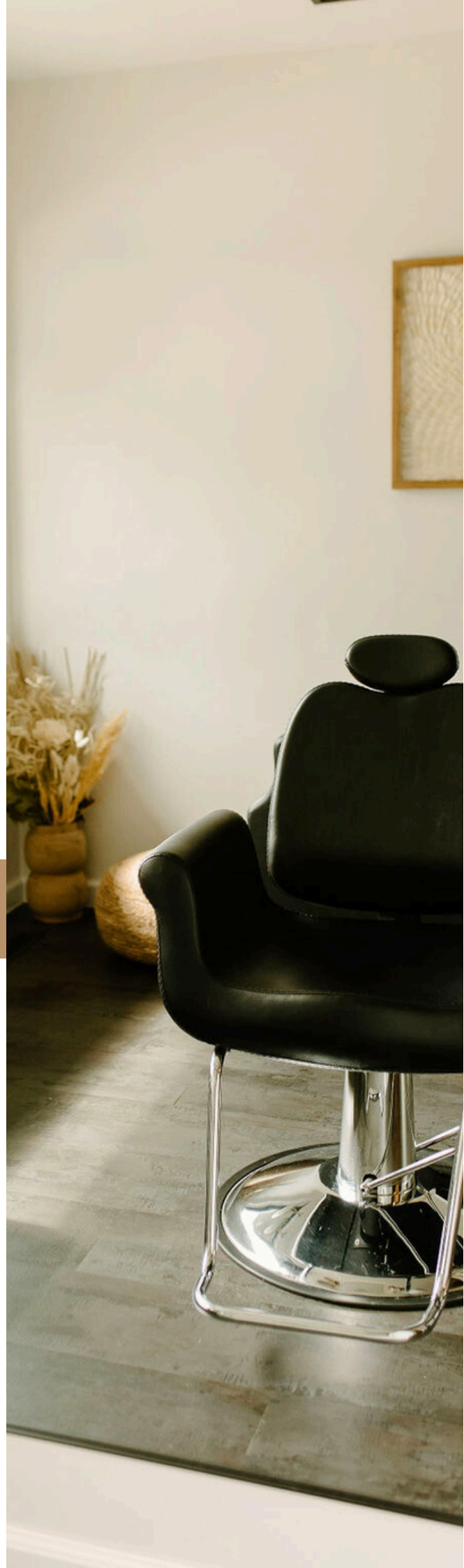
A consultation like
you've never experienced before.

Nervous? I get it, and I'm here to put your mind at ease.

The Curl Suite is created with comfort, communication and connection in mind.

Through our comprehensive consult and curl assessment I promise to help you feel heard, relaxed and excited to start our new curl partnership.

Together we will discover and create your best curls by utilizing The Curl Suite Signature Method to address your specific cut, care, and styling needs.





PREP FOR SUCCESS

In most cases your curly cut will be done on dry hair in order to cut with the varying natural curl patterns of your unique head of hair.

Please pay special attention to the prep directions listed below to ensure the best possible results!

Please arrive with your hair:

Washed and styled in its natural texture, as you wear it daily.

Product as you usually style

Wash day or day 2 curls

Completely dry

No clip or ponytail marks

Avoid oils please

SERVICE MENU

Curl Sessions

Curl Discovery Session
\$280-320

Signature Curl Cut + Style
\$130-150

Refresh Curl Cut
\$70

Color Sessions

Color sessions pricing includes a Refresh Curl Cut OR treatment & style. Upgrade to a Signature Curl Cut & Style for +\$20-40

The Essentials \$160

The Works \$244

Bright Lights \$154

Brighter Lights \$174

Treatments

Remove \$12

Replenish \$14

Renew \$18

Restore Luxe Treatment \$44



LOYALTY REWARDS

I kind of love treats, surprises, and thank yous in a big way. Let me treat you for being as awesome as you already are!

Earn points on services, retail, add-ons and for sharing The Curl Suite!

Redeem 25 points for a \$25 Service Gift Card that you can use towards any service session.

Services

Essentials, Bright Lights, Curl Cut Sessions	1 point
Works, Brighter Lights, Essentials w/Glow Up	3 points
Curl Discovery Session	5 points

Retail

Standard Size Product Purchase	1 point
Liter Refill Pouch Purchase	3 points
Core 4 Bundle Purchase	5 points

Add-Ons

Shape Up Waxing Service	1 point
Add-On Treatment	3 points
Restore Luxe Treatment	5 points

Share

Google or Yelp Review	5 points
Social media tag and share	15 points
Send your friends, Referral Reward	25 points

SALON POLICIES

Cancellations

In order to continue providing the best possible scheduling options to my guests, I require 48 hours notice should you need to cancel or reschedule your visit with me. Should you cancel or reschedule your appointment with less than 48 hours notice, a rebooking fee valued at 50% of the estimated total for booked services will be due before a new appointment is scheduled.

In the event of a no-show or late arrival that prevents the completion of the scheduled service, a rebooking fee equal to the full value of the service will be required.

Returns

I want you to be completely satisfied with any product purchase you make with me. If you are not satisfied with your purchase, you may receive a replacement product or credit toward a replacement, so long as you contact The Curl Suite within 14 days of purchase.

Adjustments

I strive to offer my guests the highest level of guest satisfaction. If you are having challenges with your color or cut, let me know by email within 7 days of your visit and I'm happy to correct the issue with no additional charge. Any changes made that are outside of what was discussed in our consult, are a shift from the original goal, or are a result of improper home care (color or curl routine), will result in new charges.

